

RECEIVED

2019 JUL -2 PM 4: 27

SC PUBLIC SERVICE
COMMISSION

July 1, 2019

Mr and Mrs,Rivaz

416 Brickingham way

Columbia S.C. 29229

JervinRivaz@gmail.com

Phone# (803)727-6036

Pro-se

Dear Mr.Minges:

Public service commission of south carolina.

Hector and Jerdene Rivaz

V Domion Energy. On June ,10, 2019 I filed a complaint with public service commision of south carolina commission,wanting the commission to see the discrepancy, that was on my Budget Billing, after looking over my documents. Around about may, 21,2019 I spoke with Mrs,Takisha Waller, The Investigator at ORS, I asked her after she tested the meter due to the inconsistency of my bill was it due to the malfunctioning of the meter and she didnt rule it out, Matthew W.Gissendanner, stated there was no malfunction in my meter. Mr,Matthew w.Gissendanner, wanted to refer my complaint as a allegation without finding out the facts. He wants

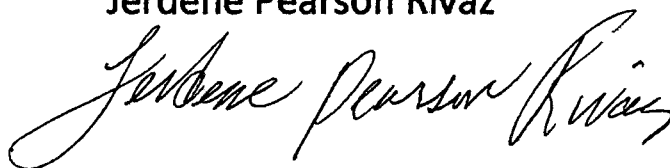
to say anything beneficial to him without facts or proof,

Mr.Gissendanner initially wrote in his letter how the budget billing program is designed, but he failed to explain how I was paying a large amount of money for several years and not receiving anything in return,.

Based upon the foregoing investigation by Mr,Gissendanner and him not having all the facts I here by ask the public service of commission of south carolina to judge the situation fairly, Im'a law abiding citizen and my faher help build myrtle beach in the 1960's I am also sending a copy letter that was sent to me from the state house of representatives stating that i am a law abiding citizen born in south carolina. I will also continue to hold my April bill untill the commisision has made his descision which is 463.16\$

Yours Truly

Jerdene Pearson Rivaz

A handwritten signature in cursive script that reads "Jerdene Pearson Rivaz". The signature is written in black ink and is positioned below the printed name.

Wendy C. Brawley
District No. 70 - Richland & Sumter
Counties
217 Sagemont Drive
Hopkins, SC 29061

Committee:
Medical, Military, Public and
Municipal Affairs



309-D Blatt Building
Columbia, SC 29201

Tel. (803) 212-6961
WendyBrawley@schouse.gov

House of Representatives
State of South Carolina

May 17, 2018

Jerdene Pearson-Rivaz
416 Brickingham Way
Columbia, SC 29229

Dear Jerdene:

Each year we receive a limited number of legislative manuals. Please accept this **2018 SC Legislative Manual** as a token of my appreciation for your friendship and support.

I hope you will find this manual interesting, informative and useful. It contains biographies of the Senate and House members, information on Rules and Committees and state, county and federal government departments, as well as a brief history of South Carolina.

If I may be of assistance to you, or if you wish to share your ideas with me, I would welcome the opportunity. Please feel free to call on me.

Sincerely,

Wendy C. Brawley

Enclosure



SERVICE FOR
HECTOR D RIVAZ

ACCOUNT NUMBER

Page 1 of 3

DATE DUE
Jun 3 2019

AMOUNT DUE
\$104.42

CUSTOMER SERVICE 1-800-251-7234
7am - 9pm Monday - Friday

EMERGENCY SERVICE 1-888-333-4465
24 HOURS A DAY
Gas leaks, downed lines or power outages

MAY STATEMENT GENERATED ON:
May 14 2019

Dominion Energy South Carolina

DominionEnergySC.com

ACCOUNT SUMMARY

Previous Bill Amount	\$329.95
Payment Received 05/08/19 THANK YOU	-463.16
Adjustments	+133.21
Current Charges	104.42

Amount Due on 6/3/19 \$104.42

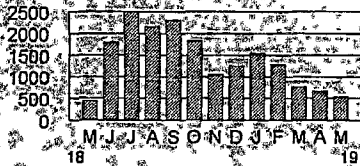
A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.
Any remaining balance after 5pm on 6/12/19 is subject to late payment charges.

SUMMARY OF CURRENT CHARGES

Electric Charges	\$78.61
Gas Charges	19.86
Other Charges & Credits - Unregulated	5.95
Total Current Charges	\$104.42

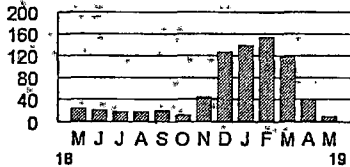
June →

Electric Usage History - kWh



	May 18	May 19
kWh used	445	538
Avg regional temp	66	70
Days in billing period	30	31
Cost	\$61.25	\$71.29

Gas Usage History - Therms



	May 18	May 19
Therms used	24	9
Avg regional temp	66	70
Days in billing period	30	31
Cost	\$39.45	\$19.86

For a complete set of tools to analyze your usage,
log on to DominionEnergySC.com.



Recycle your old, secondary refrigerator or freezer through our Residential Appliance Recycling Program. Pickup is FREE and you get \$50 cash back. Learn more:
DominionEnergySC.com/Recycle

off Budget Billing
(But holding April Bill)

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

ACCEPTED FOR PROCESSING 11/11/19 10:19 July 3 7:21 AM - SCPPSC - 2019-213-E - Page 4 of 61



CUSTOMER SERVICE

ACCOUNT NUMBER

Page 2 of 3

1-800-251-7234

STATEMENT DATE

DATE

AMOUNT DUE

May 14 2019

Jun 3 2019

\$104.42

Payment Options

By Mail: Pay by check or money order in the enclosed envelope.

Online: Visit DominionEnergySC.com to pay directly from your bank account or credit card.

By Phone: Call 1-800-450-9160 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

Business Offices:

FLORA ST CUSTOMER SERVICE OFFICE
1243 FLORA ST COLUMBIA SC 29204

NORTH COLUMBIA OFFICE, 3000 HARDEN ST COLUMBIA SC 29203

Authorized Payment Agencies:

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

BLYTHEWOOD TGA #35, 135 B

BLYTHEWOOD RD, BLYTHEWOOD SC

WINDY MOUNTAIN, 518 BELTLINE BLVD,
COLUMBIA SC 29205

ALL SC AND NC WALMARTS

Unauthorized Payment Agencies:

Additional payment centers may exist in your area that are not Dominion Energy authorized payment locations. While these unauthorized locations may accept your Dominion Energy payment, they will charge a fee for doing so, and your payment will be delayed in reaching us.

CURRENT CHARGES**Electric Charges****RATE PLAN**

008 - Residential Service

METER READING

Electric Meter read on 05/10/19 at 11:18 am
(Next scheduled read date 6/10/19)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001557340	4/9/19 - 5/10/19	31	80825	80287	X	538
Basic Facilities Charge						9.00
538 kWh X \$ 0.118130						63.55
Renewable Energy Resources						1.00
Subdivision Lighting						7.55
Tax Rider						2.49

Total Electric Charges \$78.61**Gas Charges****RATE PLAN**

32V - Res Value Service

METER READING

Gas Meter read on 05/10/19 at 11:23 am
(Next scheduled read date 6/10/19)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	USAGE (CCF)	BTU FACTOR	THERMS
000242315	04/09/19-05/10/19	31	795	786	1	9	1.0250	9
Basic Facilities Charge								10.90
Base - 9 Therms X \$ 0.995940								8.96

Total Gas Charges \$19.86**Other Charges & Credits - Unregulated**

Your electric and/or natural gas service may not be terminated for failure to pay for the following unregulated services.

HomeServe - Sewer Line Repair Plan	5.95
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Total Other Charges & Credits - Unregulated \$5.95**ADJUSTMENTS**

Budget Billing Deletion	-324.00
Budget Billing Deletion Balance	457.21



SERVICE FOR

416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

ACCOUNT NUMBER Exhibit A
Page 1 of 26

DATE
December 18, 2018

www.sceg.com

90703

352653367

HECTOR D RIVAZ
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

Thank you for using the Budget Billing Plan. We hope that you have found this service to be a convenient and easy method for budgeting your monthly utility bill.

Periodically, we review your account to determine if your monthly payments are sufficient to prevent having a large balance on your Budget Billing anniversary date. While there is no guarantee that a large balance will be prevented, we do take into consideration your usage, weather variations, rate changes, additional service, and the number of months remaining before your anniversary month.

This review has resulted in the need to change your monthly payment amount from **\$230.00** to **\$324.00**. Your new Budget Billing payment amount will be effective with your next bill. You will be billed the new Budget Billing payment amount each month for the next 6 consecutive months. This amount will remain in effect through your anniversary month or until the next periodic review indicates a need for a change, whichever occurs first. Adjusting the monthly payment amount now will help bring the payments closer to the actual billings anticipated through your Budget Billing Plan anniversary month.

If you have questions about Budget Billing, your new monthly payment amount, or any other service, please call us toll-free at 1-800-251-7234. Our Customer Service Representatives are available to help you.

Thank you again for choosing the Budget Billing Plan.

Sincerely,

SCE&G Customer Service



Exhibit A
Page 2 of 26

ACCOUNT NUMBER

[REDACTED]

SERVICE FOR

416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

SCE&G.
A SCANA COMPANY

www.sceg.com



CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Sep 12 2018

ACCOUNT NUMBER

DATE DUE

Oct 5 2018

Page 4 of 4

AMOUNT DUE

\$235.95

www.sceg.com

How the Budget Billing Plan Works

Budget Billing is conveniently designed for you to pay the same amount each month for 12 consecutive months. Changes to the monthly Budget Billing amount may be made during the year if rate changes occur, if you add additional services to your account, or if your actual usage changes significantly.

An annual adjustment is scheduled after you have received 12 monthly bills. At this time, your Budget Billing amount is recalculated based on your actual energy charges over the previous 12 months and the projected cost of energy over the next 12 months. Your payments and charges are then reconciled. If the total of your payments is not enough to cover your actual charges for the previous year (you owe us), you will be given the option to either pay the difference from the previous year in full, or pay the new Budget Billing amount which will include the amount brought forward from the previous year as part of the new monthly payment amount. If your payments are more than your actual charges (we owe you), the credit balance will be applied toward the recalculation of your new Budget Billing amount.

Budget Billing payments must be made in full by the due date to avoid a late payment charge of 1.5% of the outstanding billed and unpaid balance and/or being removed from the Budget Billing Plan.

Please call us if you have any questions. Thank you for choosing the Budget Billing Plan.

BUDGET BILLING STATEMENT

The table below recaps your Budget Billing activity (including actual charges and Budget Billing payments) since the beginning of your current Budget Billing plan. If you have any questions, please give us a call.

Month		Electric & Gas Charges	+ Installments	+ Other Charges & Credits	= Total Charges	- Payments/Adjustments	= Account Balance
Account Balance at Annual Adjustment					153.50		153.50
Jul	18	414.98	0.00	5.95	420.93	-257.95	162.98
Aug	18	195.59	0.00	5.95	201.54	-235.95	-33.41
Sep	18	337.26	0.00	5.95	343.21	0.00	343.21
Total		947.83	\$0.00	17.85	1,119.18	-493.90	625.28

Current Account Balance \$625.28

Your Budget Billing account is scheduled for annual adjustment during the month of June 2019.

ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SCPSC - 2019-213-E - Page 8 of 61





www.sceg.com

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Sep 12 2018

ACCOUNT NUMBER

DATE

Oct 5 2018

Page 3 of 4

AMOUNT DUE

\$235.95

Beginning September 29, we will be offering new customer service hours. Our contact center hours will be Monday-Friday 7:00 a.m. to 9:00 p.m. If you need emergency services for a gas leak, downed line or power outage, you can still call 1-888-333-4465 24 hours a day.

For your convenience, your SCE&G utility and Repair Plan charges have been combined into one statement. If you have any questions regarding your Repair Plan account, please call 1-800-796-8889.

Electronic check conversion. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

Third Party Notification Program is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. *The third party is not responsible for paying the bill.* Call 1-800-251-7234 to enroll.

ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SCPSC - 2019-213-E - Page 9 of 61





www.sceg.com

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Sep 12 2018

ACCOUNT NUMBER

Oct 5 2018

Page 2 of 4

AMOUNT DUE

\$235.95

Payment Options

By Mail: Pay by check or money order in the enclosed envelope.

Online: Visit sceg.com to pay directly from your bank account or credit card.

By Phone: Call 1-800-450-9160, toll-free, 24 hours a day to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

Business Offices:

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NORTH COLUMBIA OFFICE 3000 HARDEN ST, COLUMBIA SC 29203

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BLYTHEWOOD IGA #35, 135 B

BLYTHEWOOD RD, BLYTHEWOOD SC

WINDY MOUNTAIN, 518 BELTLINE BLVD,
COLUMBIA SC 29205

ALL SC AND NC WALMARTS

Unauthorized Payment Agencies:

Additional payment centers may exist in your area that are not SCE&G authorized payment locations. While these unauthorized locations may accept your SCE&G payment, they will charge a fee for doing so, and your payment will be delayed in reaching SCE&G.

CURRENT CHARGES

Electric Charges

RATE PLAN

008 - Residential Service

METER READING

Electric Meter read on 09/10/18 at 08:53 am
(Next scheduled read date 10/10/18)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001557340	8/10/18 - 9/10/18	31	71865	69549	X 1 =	2316

Basic Facilities Charge

10.00

First 800 kWh X \$ 0.136520

109.22

Next 1,516 kWh X \$ 0.150220

227.73

Renewable Energy Resources

1.00

H.4375 Decrement Rider

52.77

Subdivision Lighting

7.55

Total Electric Charges \$302.73

Gas Charges

RATE PLAN

32S - Res Standard Ser

METER READING

Gas Meter read on 09/10/18 at 08:54 am
(Next scheduled read date 10/10/18)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	USAGE (CCF)	BTU FACTOR	THERMS
000242315	08/10/18 - 09/10/18	31	165	146	1	19	1.0290 =	20

Basic Facilities Charge

10.00

Base - 20 Therms X \$ 1.181250

23.63

Total Gas Charges \$34.53

Other Charges & Credits - Unregulated

Your electric and/or natural gas service may not be terminated for failure to pay for the following unregulated services.

Sewer Line Repair Plan

5.95

Total Other Charges & Credits - Unregulated \$5.95

ACCEPTED FOR PROCESSING - 2019 JUL 3 7:21 AM - SCPS - 2019-213-E - Page 10 of 61



SERVICE FOR
HECTOR D RIVAZ
825878
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

ACCOUNT NUMBER

Page 1 of 4

DATE DUE
Oct 5 2018

AMOUNT DUE
\$235.95

www.sceg.com

CUSTOMER SERVICE 1-800-251-7234
7:00 AM - 9:00 PM, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465
24 HOURS A DAY
Gas leaks, downed lines or power outages

SEPTEMBER STATEMENT GENERATED
ON:
Sep 12 2018

BUDGET BILLING SUMMARY

Previous Bill Amount	\$ 235.95
Payment Received - 09/06/18 THANK YOU	-235.95
Current Budget Billing Amount	230.00
Other Charges & Credits - Unregulated	5.95
Amount Due	\$235.95

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.
Any remaining balance after 5:00 PM on 10/12/18 is subject to late payment charges.

CURRENT ACCOUNT BALANCE

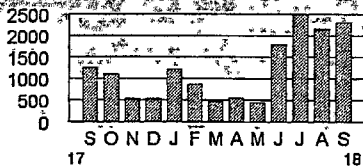
Please refer to the Budget Billing Statement for details.

\$625.28

SUMMARY OF CURRENT CHARGES

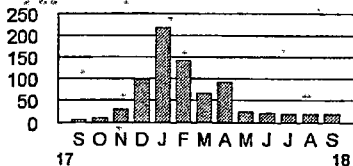
Electric Charges	\$302.73
Gas Charges	34.53
Other Charges & Credits - Unregulated	5.95
Total Current Charges	\$343.21

Electric Usage History - kWh



	Sep 17	Sep 18
kWh used	1260	2316
Avg regional temp	82	83
Days in billing period	29	31
Cost	\$189.12	\$295.18

Gas Usage History - Therms



	Sep 17	Sep 18
Therms used	7	20
Avg regional temp	82	83
Days in billing period	29	31
Cost	\$18.91	\$34.53

For a complete set of tools to analyze your usage,
log on to sceg.com.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS



00000009622 06 BD

HECTOR D RIVAZ
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

DATE OF BANK DRAFT
Oct 5 2018

AMOUNT TO BE DRAFTED
\$235.95

Thank you for using SCE&G's Electronic Banking Service.
Your bank draft is set up for:

Bank Of America



ACCEPTED FOR PROCEEDING
SCS
NOV 1 2019 JUL 3 7:21 AM
SCPS - 2019-213-E - Page 11 of 61



CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Jun 12 2019

ACCOUNT NUMBER

Jul 3 2019

Page 3 of 3

TOTAL AMOUNT DUE
\$661.50**Other Charges & Credits - Unregulated**

Your electric and/or natural gas service may not be terminated for failure to pay for the following unregulated services.

HomeServe - Sewer Line Repair Plan

Late Payment Charge

Total Other Charges & Credits - Unregulated \$6.04**ADJUSTMENTS**

Returned Draft

Total Adjustments \$463.16

Excess Flow Valves (EFVs) are designed to shut off the flow of natural gas automatically if the service line that runs from Dominion Energy South Carolina's system to your meter breaks (e.g., excavation damage), thereby lessening the possibility of injury or property damage. An EFV is not required for the normal, safe operation of your service, but at your request, we will install one on your service line at a mutually agreeable date provided that the load does not exceed 1,000 standard cubic feet per hour and that certain conditions in 49 C.F.R. 192.383(c) are not present. If you request an EFV, the cost to have an EFV installed on your existing service generally ranges from \$500 to \$2,500, which would cover the costs of installation, maintenance, and any future replacement. For more information, call 1-800-251-7234 or visit DominionEnergySC.com/gassafety for more information.

Our customer service department will be closed Thursday, July 4, in observance of Independence Day. You can make payments and payment arrangements anytime at DominionEnergySC.com. For electric and gas emergencies, call 1-888-333-4465.

We did not receive full payment for your last bill. If you have paid since the billing date, please accept our thanks. If you have not yet paid, we would appreciate your payment as soon as possible.

For HomeServe service claims, call 1-833-500-2623. For repair plan billing questions, call 1-800-796-8889.

Electronic check conversion. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

Third Party Notification Program is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. **The third party is not responsible for paying the bill.** Call 1-800-251-7234 to enroll.

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ACCEPTED FOR PROCESSING 11/11/19 3:21 AM - SC-PSC - 2019-213-E - Page 14 of 61



SERVICE FOR
HECTOR D RIVAZ
825878
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

ACCOUNT NUMBER

Page 1 of 3

Jul 3 2019

TOTAL AMOUNT DUE
\$661.50

CUSTOMER SERVICE 1-800-251-57234
7am - 9pm, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465
24 HOURS A DAY
Gas leaks, downed lines or power outages

JUNE STATEMENT GENERATED ON:
Jun 12 2019

Dominion Energy South Carolina

DominionEnergySC.com

ACCOUNT SUMMARY

Previous Bill Amount	\$104.42
Payment Received 06/03/19 THANK YOU	-104.42
Adjustments	+463.19
Current Charges	198.33

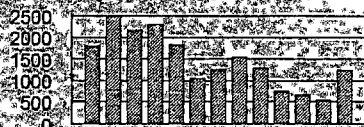
Total Amount Due \$661.50

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.
Any remaining balance after 5pm on 7/15/19 is subject to late payment charges.

SUMMARY OF CURRENT CHARGES

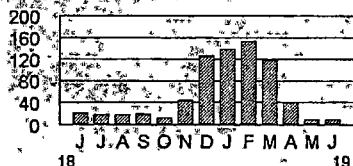
Electric Charges	\$164.05
Gas Charges	21.39
Other Charges & Credits	6.88
Other Charges & Credits - Unregulated	6.00
Total Current Charges	\$198.32

Electric Usage History - kWh



	Jun 18	Jun 19
kWh used	1794	1240
Avg regional temp	79	78
Days in billing period	32	31
Cost	\$228.72	\$156.73

Gas Usage History - Therms



	Jun 18	Jun 19
Therms used	22	10
Avg regional temp	79	78
Days in billing period	32	31
Cost	\$36.89	\$21.39

For a complete set of tools to analyze your usage,
log on to DominionEnergySC.com.



SCE&G is now **Dominion Energy**

To learn more visit DominionEnergySC.com

PLEASE KEEP THIS PORTION FOR YOUR RECORDS

*I paid this Bill, this Bill is
not on Budget Billing*



SERVICE FOR
HECTOR D RIVAZ
825878
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

DATE DUE
May 7 2019

AMOUNT DUE
\$329.95

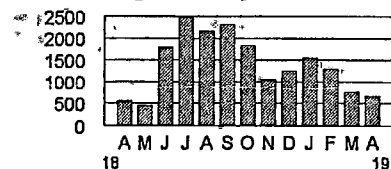
www.sceg.com

CUSTOMER SERVICE 1-800-251-7234
7:00 AM - 9:00 PM, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465
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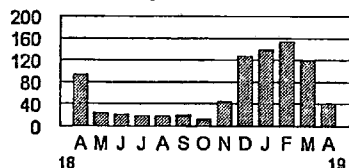
APRIL STATEMENT GENERATED ON:
Apr 11 2019

Electric Usage History - kWh



	Apr 18	Apr 19
kWh used	553	672
Avg regional temp	56	57
Days in billing period	32	29
Cost	\$73.55	\$87.01

Gas Usage History - Therms



	Apr 18	Apr 19
Therms used	93	41
Avg regional temp	56	57
Days in billing period	32	29
Cost	\$113.78	\$50.89

For a complete set of tools to analyze your usage,
log on to sceg.com.

BUDGET BILLING SUMMARY

Previous Bill Amount	\$329.95
Payment Received 04/05/19 THANK YOU	329.95
Current Budget Billing Amount	324.00
Other Charges & Credits - Unregulated	5.95

Amount Due \$329.95

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.
Any remaining balance after 5:00 PM on 5/14/19 is subject to late payment charges.

CURRENT ACCOUNT BALANCE

Please refer to the Budget Billing Statement for details.

\$463.16

SUMMARY OF CURRENT CHARGES

Electric Charges	\$71.68
Gas Charges	50.89
Other Charges & Credits - Unregulated	5.95
Total Current Charges	\$121.20



www.sceg.com

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Apr 11 2019

ACCOUNT NUMBER

DATE DUE

May 7 2019

Page 2 of 4

AMOUNT DUE

\$329.95

Payment Options

By Mail: Pay by check or money order in the enclosed envelope.

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NORTH COLUMBIA OFFICE, 3000 HARDEN
ST, COLUMBIA SC 29203

Authorized Payment Agencies:

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BLYTHEWOOD IGA #35, 135 B
BLYTHEWOOD RD, BLYTHEWOOD SC

WINDY MOUNTAIN, 518 BELTLINE BLVD,
COLUMBIA SC 29205

ALL SC AND NC WALMARTS

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CURRENT CHARGES

Electric Charges

RATE PLAN

008 - Residential Service

METER READING

Electric Meter read on 04/09/19 at 10:46 am.
(Next scheduled read date 5/10/19)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001557340	3/11/19 - 4/9/19	29	80287	79615	X 1 =	672
Basic Facilities Charge						9.00
672 kWh X \$ 0.118710						79.77
Renewable Energy Resources						1.00
Subdivision Lighting						7.55
Correction Due To Lighting Adjustment						-22.65
Tax Rider						-2.99

Total Electric Charges \$71.38

Gas Charges

RATE PLAN

32V - Res Value Service

METER READING

Gas Meter read on 04/09/19 at 10:32 am
(Next scheduled read date 5/10/19)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	USAGE (CCF)	BTU FACTOR	THERMS
000242315	03/11/19-04/09/19	29	786	746	1	40	1.0220 =	41
Basic Facilities Charge								10.90
Base - First 20 Therms X \$ 0.995940								19.92
Next 21 Therms X (\$ 0.995940 - \$ 0.040340 WNA)								20.07
The Billed WNA Is A Result Of Colder Than Normal Weather								

Total Gas Charges \$50.89

Other Charges & Credits - Unregulated

Your electric and/or natural gas service may not be terminated for failure to pay for the following unregulated services.

HomeServe - Sewer Line Repair Plan	5.95
------------------------------------	------

Total Other Charges & Credits - Unregulated \$5.95



SERVICE FOR
HECTOR D RIVAZ
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

ACCOUNT NUMBER 1234 5678 9012 Page 1 of 2

TOTAL AMOUNT DUE
\$463.16

CUSTOMER SERVICE

1-800-251-7234
7am - 9pm, Monday - Friday

NOTICE DATE

June 3, 2019

Payment Options

Online: Visit DominionEnergySC.com to pay directly from your bank account or credit card.

By Mail: Pay by check or money order using the enclosed envelope. Please do not pay by cash.

By Phone: Call 1-800-450-9160, 24 hours a day, to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

Business Office: Visit a Dominion Energy South Carolina business office located near you to pay in person. This is a free service.

FLORA ST CUSTOMER SERVICE OFFICE,
1213 FLORA ST, COLUMBIA SC 29201

NORTH COLUMBIA OFFICE, 3000 HARDEN
ST, COLUMBIA SC 29203

Authorized Payment Agencies: Visit an authorized payment location near you to pay in person. **There is no fee associated with service at an authorized payment location.**

BLYTHEWOOD IGA #35, 135 B
BLYTHEWOOD RD, BLYTHEWOOD SC
29016

WINDY MOUNTAIN, 518 BELTLINE BLVD,
COLUMBIA SC 29205

ALL SC AND NC WALMARTS

Dominion Energy South Carolina

DominionEnergySC.com

Returned Payment Notice

The payment received on your account in the amount of \$463.16 was returned unpaid by your financial institution. The information we received concerning the payment is:

Reason Returned: UNAUTHORIZED

Please pay \$463.16, which includes the returned payment balance and applicable charge, at your earliest convenience.

As a result of this returned payment, a returned payment charge and a deposit may have been added to your account.

Please use one or more of the following payment options:

- CASH
- MONEY ORDER
- CASHIER'S CHECK
- ONLINE at DominionEnergySC.com (by credit card or directly from your bank account)
- BY PHONE using BillMatrix

As a result of this returned payment, a returned payment charge may have been added to your account. As well, future payments may be required using the payment options listed above.

If you have paid this amount since the notice date, please accept our thanks. However, if this notice does not agree with your records, or if you require assistance with payment options, please contact us immediately at 1-800-251-7234. *Para mayor explicación acerca de este importante aviso, por favor contactenos y pida hablar con un representante en español.*

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT.

**Dominion Energy
South Carolina**

90205

154526934



HECTOR D RIVAZ
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

Returned Payment Notice

RETURNED PAYMENT BALANCE
\$463.16

TOTAL AMOUNT DUE
\$463.16

PO Box 100255
Columbia, SC 29202-3255

Please enter amount enclosed.

\$



6210084484104000000004572106190000046316

ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SC DCC - 2019-213-E - Page 17 of 61



CUSTOMER SERVICE
1-800-251-7234

ACCOUNT NUMBER: _____ Page 2 of 2

NOTICE DATE
June 3, 2019

AMOUNT DUE
\$463.16

A late payment charge of 1.5% will be added to any balance remaining 25 days after billing.

Unauthorized Payment Agencies:
Additional payment centers may exist that are not Dominion Energy authorized payment agencies. While these unauthorized agencies may accept your Dominion Energy payment, they will charge you a fee for doing so, and your payment will be delayed in reaching us.

Provide current mailing address:



CUSTOMER SERVICE

ACCOUNT NUMBER

Page 3 of 3

1-800-251-7234

STATEMENT DATE

DATE DUE

AMOUNT DUE

May 14 2019

Jun 3 2019

\$104.42

Total Adjustments \$133.21

Our customer service department will be closed Monday, May 27, in observance of Memorial Day. You can make payments and payment arrangements anytime at DominionEnergySC.com. For electric and gas emergencies, call 1-888-333-4465.

For HomeServe service claims, call 1-833-500-2623. For repair plan billing questions, call 1-800-796-8889.

Electronic check conversion. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

Third-Party Notification Program is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. ***The third party is not responsible for paying the bill.*** Call 1-800-251-7234 to enroll.

ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SCPSC - 2019-213-E - Page 19 of 61





www.sceg.com

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Apr 11 2019

ACCOUNT NUMBER

DATE DUE

May 7 2019

Page 4 of 4

AMOUNT DUE

\$329.95

How the Budget Billing Plan Works

Budget Billing is conveniently designed for you to pay the same amount each month for 12 consecutive months. Changes to the monthly Budget Billing amount may be made during the year if rate changes occur, if you add additional services to your account, or if your actual usage changes significantly.

An annual adjustment is scheduled after you have received 12 monthly bills. At this time, your Budget Billing amount is recalculated based on your actual energy charges over the previous 12 months and the projected cost of energy over the next 12 months. Your payments and charges are then reconciled. If the total of your payments is not enough to cover your actual charges for the previous year (you owe us), you will be given the option to either pay the difference from the previous year in full, or pay the new Budget Billing amount which will include the amount brought forward from the previous year as part of the new monthly payment amount. If your payments are more than your actual charges (we owe you), the credit balance will be applied toward the recalculation of your new Budget Billing amount.

Budget Billing payments must be made in full by the due date to avoid a late payment charge of 1.5% of the outstanding billed and unpaid balance and/or being removed from the Budget Billing Plan.

Please call us if you have any questions. Thank you for choosing the Budget Billing Plan.

BUDGET BILLING STATEMENT

The table below recaps your Budget Billing activity (including actual charges and Budget Billing payments) since the beginning of your current Budget Billing plan. If you have any questions, please give us a call.

Month		Electric & Gas Charges	+ Installments	+ Other Charges & Credits	= Total Charges	- Payments/ Adjustments	= Account Balance
Account Balance at Annual Adjustment					153.50		153.50
Jul	18	414.98	0.00	5.95	420.93	-257.95	316.48
Aug	18	195.59	0.00	5.95	201.54	-235.95	282.07
Sep	18	337.26	0.00	5.95	343.21	-235.95	389.33
Oct	18	248.93	0.00	5.95	254.88	-235.95	408.26
Nov	18	199.60	5.95	0.00	205.55	-235.95	377.86
Dec	18	299.46	5.95	0.00	305.41	-235.95	447.32
Jan	19	374.08	5.95	0.00	380.03	-329.95	497.40
Feb	19	234.31	5.95	0.00	240.26	-329.95	407.71
Mar	19	250.93	5.95	0.00	256.88	-329.95	334.64
Apr	19	122.57	5.95	0.00	128.52	0.00	463.16
Total		2,677.71	\$35.70	23.80	2,890.71	-2,427.55	Current Account Balance \$463.16

Your Budget Billing account is scheduled for annual adjustment during the month of June 2019.

ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SCPSC - 2019-213-E - Page 20 of 61





CUSTOMER SERVICE

ACCOUNT NUMBER

Page 3 of 4

1-800-251-7234

STATEMENT DATE

DATE DUE

AMOUNT DUE

Apr 11, 2019

May 7 2019

\$329.95

www.sceg.com

Why purchase LEDs online? To save up to 70% off retail on ENERGY STAR certified bulbs and get FREE SHIPPING on 15-bulb orders. Learn more: sceg.com/bulbs

Recycle your old, secondary refrigerator or freezer and be entered to win one of three Smart Prize Packs, valued at \$400 each and featuring the Nest Learning Thermostat. Includes FREE pickup and \$50 cash back. Restrictions apply. Learn more: sceg.com/next

If your HVAC system fails, we can help! Rebates up to \$500 toward the cost of new ENERGY STAR qualified central air conditioners and heat pumps. Learn more: sceg.com/hvac

Sign up for a FREE Home Energy Check-up. In about an hour's time, you'll receive valuable information on how to save energy and money, including a custom report with recommendations specific to your home. Learn more: sceg.com/homecheckup

For HomeServe service claims, call 1-833-500-2623. For repair plan billing questions, call 1-800-796-8889.

Electronic check conversion. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

Third Party Notification Program is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. ***The third party is not responsible for paying the bill.*** Call 1-800-251-7234 to enroll.

ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SCPSC - 2019-213-E - Page 21 of 61





SERVICE FOR

416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

ACCOUNT NUMBER

DATE
December 18, 2018

www.sceg.com

90703

352653367



HECTOR D RIVAZ
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

Thank you for using the Budget Billing Plan. We hope that you have found this service to be a convenient and easy method for budgeting your monthly utility bill.

Periodically, we review your account to determine if your monthly payments are sufficient to prevent having a large balance on your Budget Billing anniversary date. While there is no guarantee that a large balance will be prevented, we do take into consideration your usage, weather variations, rate changes, additional service, and the number of months remaining before your anniversary month.

This review has resulted in the need to change your monthly payment amount from **\$230.00** to **\$324.00**. Your new Budget Billing payment amount will be effective with your next bill. You will be billed the new Budget Billing payment amount each month for the next 6 consecutive months. This amount will remain in effect through your anniversary month or until the next periodic review indicates a need for a change, whichever occurs first. Adjusting the monthly payment amount now will help bring the payments closer to the actual billings anticipated through your Budget Billing Plan anniversary month.

If you have questions about Budget Billing, your new monthly payment amount, or any other service, please call us toll-free at 1-800-251-7234. Our Customer Service Representatives are available to help you.

Thank you again for choosing the Budget Billing Plan.

Sincerely,

SCE&G Customer Service





Individual Complaint Form

Date*: _____

Complainant or Legal Representative Information: * Required Fields

Name * Hector + Jerdene Rivas

Firm (if applicable) _____

Mailing Address * 416 Brickingham Way

City, State Zip * Columbia, S.C. 29229

Phone * 803 727-6036

E-mail _____

Name of Utility Involved in Complaint: * SC E + G

Type of Complaint (check appropriate box below.) *

- | | | | |
|---|--|--|---|
| <input checked="" type="checkbox"/> Billing Error/Adjustments | <input type="checkbox"/> Deposits and Credit Establishment | <input checked="" type="checkbox"/> Wrong Rate | <input type="checkbox"/> Refusal to Connect Service |
| <input type="checkbox"/> Disconnection of Service | <input type="checkbox"/> Payment Arrangements | <input type="checkbox"/> Water Quality | <input type="checkbox"/> Line Extension Issue |
| <input type="checkbox"/> Service Issue | <input checked="" type="checkbox"/> Meter Issue | | |
| <input type="checkbox"/> Other (be specific) _____ | | | |

Have you contacted the Office of Regulatory Staff (ORS)? * ☒ Yes ☐ No

Name of ORS Contact: Takisha Walter

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

I have been on Budget Billing for several years. While I was on Budget Billing paying large amount of monies, for years, and have received nothing back, January and February, March of 2019 my Bill was 329.95 each month, the same on April my Bill was 463.16, which is being Helled. (Attach)

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

****I GIVE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA PERMISSION TO PUBLISH THIS COMPLAINT AND ITS CONTENTS ON THE COMMISSION'S WEBSITE (dms.psc.sc.gov), AND I UNDERSTAND SUCH INFORMATION MAY BE SUBJECT TO PUBLIC SCRUTINY OR FURTHER RELEASE.** ☒ Yes ☐ No

Jerdene Rivas
Complainant's Signature* (MUST BE SIGNED, DO NOT PRINT)

STATE OF SOUTH CAROLINA)
COUNTY OF Richland)

VERIFICATION

I, Jerdene Rivas
Complainant's Name *

verify that I have read my complaint filed on 6-10-2019 Date *

and know the contents thereof, and that said contents are true.

Jerdene Rivas
Complainant's Signature* (MUST BE SIGNED, DO NOT PRINT)

Internal Use Only

Processed By	Date

OKS stated that they checked the meter and didn't find anything wrong. However, I know something is wrong, because my sister who use much more electric then me, her bill is much less then mine, around \$150.00 less. My neighbor who has children, is lower then mine. I have just my husband and I. Therefore if OKS didn't find anything wrong, then it's must be a malfunctioning in the meter. My air condition is set on 78. My Heat is set on 68. Now that I'm off Budget Billing my June Bill was was \$104.00 I'm holding April Bill until I can figure out what's going on.

Judene Rwar

803 727-6036

416 Brickingham way
Columbia S.C. 29229



www.sceg.com

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Mar 13 2019

ACCOUNT NUMBER

DATE DUE

Apr 4 2019

Page 2 of 4

AMOUNT DUE

\$329.95

Payment Options

By Mail: Pay by check or money order in the enclosed envelope.

Online: Visit sceg.com to pay directly from your bank account or credit card.

By Phone: Call 1-800-450-9160, toll-free, 24 hours a day to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

Business Offices:

FLORA ST. CUSTOMER SERVICE OFFICE,
1213 FLORA ST, COLUMBIA SC 29201.

NORTH COLUMBIA OFFICE, 3000 HARDEN
ST, COLUMBIA SC 29203

Authorized Payment Agencies:

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

BLYTHERWOOD IGA #35, 135 B
BLYTHERWOOD RD, BLYTHERWOOD SC

WINDY MOUNTAIN, 518 BELTLINE BLVD,
COLUMBIA SC 29205

ALL SC AND NC WALMARTS

Unauthorized Payment Agencies:

Additional payment centers may exist in your area that are not SCE&G authorized payment locations. While these unauthorized locations may accept your SCE&G payment, they will charge a fee for doing so, and your payment will be delayed in reaching SCE&G.

Gas Charges

RATE PLAN
32V - Res Value Service

METER READING

Gas Meter read on 03/11/19 at 11:45 am
(Next scheduled read date 4/9/19)

METER NO	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	USAGE (CCF)	BTU FACTOR	THERMS
000242315	02/08/19-03/11/19	31	746	630	1	116	1.0220	119

Basic Facilities Charge

Base - First 20 Therms X \$ 0.995940

Next 99 Therms X (\$ 0.995940 + \$ 0.158300 WNA)

The Billed WNA Is A Result Of Warmer Than Normal Weather

Total Gas Charges \$145.09

Other Charges & Credits - Unregulated

Your electric and/or natural gas service may not be terminated for failure to pay for the following unregulated services.

HomeServe - Sewer Line Repair Plan

Total Other Charges & Credits - Unregulated \$5.95

Our customer service department will be closed Friday, April 19, in observance of Good Friday. You can make payments and payment arrangements anytime at sceg.com. For electric and gas emergencies, call 1-888-333-4465.

For HomeServe service claims, call 1-833-500-2623. For repair plan billing questions, call 1-800-796-8889.

Electronic check conversion. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

ACCEPTED FOR PROCESSING 2019 July 3 7:21 AM SCPPSC - 2019-213-E - Page 25 of 61



SERVICE FOR
HECTOR D RIVAZ
825878
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

DATE DUE
Apr 4 2019

Page 1 of 1
AMOUNT DUE
\$329.95

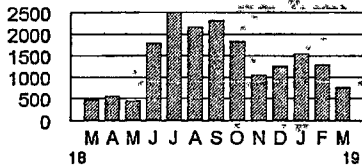
www.sceg.com

CUSTOMER SERVICE 1-800-251-7234
7:00 AM - 9:00 PM, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465
24 HOURS A DAY
Gas leaks, downed lines or power outages

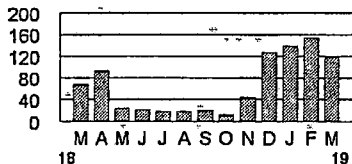
MARCH STATEMENT GENERATED ON:
Mar 13 2019

Electric Usage History - kWh



	Mar 18	Mar 19
kWh used	469	772
Avg regional temp	60	53
Days in billing period	29	31
Cost	\$74.90	\$98.52

Gas Usage History - Therms



	Mar 18	Mar 19
Therms used	68	119
Avg regional temp	60	53
Days in billing period	29	31
Cost	\$126.85	\$145.09

For a complete set of tools to analyze your usage,
log on to sceg.com.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

BUDGET BILLING SUMMARY

Previous Bill Amount	\$ 329.95
Payment Received - 03/07/19 THANK YOU	329.95
Current Budget Billing Amount	324.95
Other Charges & Credits - Unregulated	5.95
Amount Due	\$329.95

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.
Any remaining balance after 5:00 PM on 4/11/19 is subject to late payment charges.

CURRENT ACCOUNT BALANCE

Please refer to the Budget Billing Statement for details. \$664.37

SUMMARY OF CURRENT CHARGES

Electric Charges	\$105.84
Gas Charges	145.09
Other Charges & Credits - Unregulated	5.95
Total Current Charges	\$256.88

CURRENT CHARGES

Electric Charges

RATE PLAN
008 - Residential Service

METER READING
Electric Meter read on 03/11/19 at 11:40 am
(Next scheduled read date 4/9/19)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001557340	2/8/19 - 3/11/19	31	79615	78843	X 1 =	772
Basic Facilities Charge						
772 kWh X \$ 0.118710						
Renewable Energy Resources						
Subdivision Lighting						
Tax Rider						

Total Electric Charges \$105.84



ACCOUNT NUMBER

DATE OF BANK DRAFT
Apr 4 2019

AMOUNT TO BE DRAFTED
\$329.95

00000009835 06 BD 072303006 E

HECTOR D RIVAZ
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

Thank you for using SCE&G's Electronic Banking Service.
Your bank draft is set up for:
Bank Of America





CUSTOMER SERVICE 1-800-251-7234 ACCOUNT NUMBER

Page 4 of 4

STATEMENT DATE

DATE DUE

AMOUNT DUE

Mar 13 2019

Apr 4 2019

\$329.95

www.sceg.com

How the Budget Billing Plan Works

Budget Billing is conveniently designed for you to pay the same amount each month for 12 consecutive months. Changes to the monthly Budget Billing amount may be made during the year if rate changes occur, if you add additional services to your account, or if your actual usage changes significantly.

An annual adjustment is scheduled after you have received 12 monthly bills. At this time, your Budget Billing amount is recalculated based on your actual energy charges over the previous 12 months and the projected cost of energy over the next 12 months. Your payments and charges are then reconciled. If the total of your payments is not enough to cover your actual charges for the previous year (you owe us), you will be given the option to either pay the difference from the previous year in full, or pay the new Budget Billing amount which will include the amount brought forward from the previous year as part of the new monthly payment amount. If your payments are more than your actual charges (we owe you), the credit balance will be applied toward the recalculation of your new Budget Billing amount.

Budget Billing payments must be made in full by the due date to avoid a late payment charge of 1.5% of the outstanding billed and unpaid balance and/or being removed from the Budget Billing Plan.

Please call us if you have any questions. Thank you for choosing the Budget Billing Plan.

BUDGET BILLING STATEMENT

The table below recaps your Budget Billing activity (including actual charges and Budget Billing payments) since the beginning of your current Budget Billing plan. If you have any questions, please give us a call.

Month	Electric & Gas Charges	Installments	Other Charges & Credits	Total Charges	Payments/Adjustments	Account Balance
Account Balance at Annual Adjustment				163.50		163.50
Jul 18	414.98	0.00	5.95	420.93	-257.95	316.48
Aug 18	195.59	0.00	5.95	201.54	-235.95	282.07
Sep 18	337.26	0.00	5.95	343.21	-235.95	389.33
Oct 18	248.93	0.00	5.95	254.88	-235.95	408.26
Nov 18	199.60	5.95	0.00	205.55	-235.95	377.86
Dec 18	299.46	5.95	0.00	305.41	-235.95	447.32
Jan 19	374.08	5.95	0.00	380.03	-329.95	497.40
Feb 19	234.31	5.95	0.00	240.26	-329.95	407.71
Mar 19	250.93	5.95	0.00	256.88	-0.00	664.59
Total	2,555.14	\$29.75	23.80	2,762.19	-2,097.60	

Current Account Balance \$664.59

Your Budget Billing account is scheduled for annual adjustment during the month of June 2019.

ACCEPTED FOR PROCESSING - 2019 JUL 3 7:21 AM - SCRPC - 2019-213-E - Page 27 of 61





CUSTOMER SERVICE ACCOUNT NUMBER

1-800-251-72

STATEMENT DATE DATE DUE

Mar 13 2019

Apr 4 2019

Page 3 of 3

AMOUNT DUE

\$329.95

www.sceg.com

Third Party Notification Program is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. *The third party is not responsible for paying the bill.* Call 1-800-251-7234 to enroll.

ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SCPSC - 2019-213-E - Page 28 of 61





SERVICE FOR
HECTOR D RIVAZ
825878
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

ACCOUNT NUMBER

Page 1 of 4

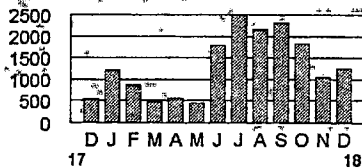
www.sceg.com

CUSTOMER SERVICE 1-800-251-7234
7:00 AM - 9:00 PM, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465
24 HOURS A DAY
Gas leaks, downed lines or power outages

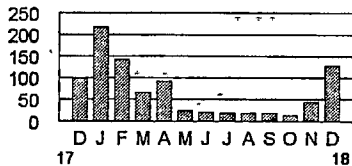
DECEMBER STATEMENT GENERATED ON:
Dec 11, 2018

Electric Usage History - kWh



	Dec 17	Dec 18
kWh used	547	1259
Avg regional temp	54	50
Days in billing period	30	30
Cost	\$85.54	\$152.79

Gas Usage History - Therms



	Dec 17	Dec 18
Therms used	99	127
Avg regional temp	54	50
Days in billing period	30	30
Cost	\$136.59	\$139.12

For a complete set of tools to analyze your usage,
log on to sceg.com.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS

BUDGET BILLING SUMMARY

Previous Bill Amount
Payment Received 12/05/18 THANK YOU
Current Budget Billing Amount
Other Charges & Credits - Unregulated

\$235.95
-235.95
230.00
5.95

Amount Due \$235.95

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.
Any remaining balance after 5:00 PM on 1/11/19 is subject to late payment charges.

CURRENT ACCOUNT BALANCE

Please refer to the Budget Billing Statement for details.

\$683.21

SUMMARY OF CURRENT CHARGES

Electric Charges
Gas Charges
Other Charges & Credits - Unregulated
Total Current Charges

\$160.34
139.12
5.95
\$305.41



00000009765 06 BD 345303080 E

HECTOR D RIVAZ
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

Thank you for using SCE&G's Electronic Banking Service.
Your bank draft is set up for:
Bank Of America



ACCEPTED FOR PROCESSING 2019 July 3 7:21 AM - SCPSC - 2019-213-E - Page 29 of 61



CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Dec 11 2018

ACCOUNT NUMBER

Jan 4 2019

Page 3 of 4

AMOUNT DUE

\$235.95

www.sceg.com

Our customer service department will be closed Monday, December 24 and Tuesday, December 25 for Christmas holiday, and Tuesday, January 1, 2019 in observance of New Year's Day. You can make payments and payment arrangements anytime at sceg.com. For electric and gas emergencies, call 888-333-4465.

For HomeServe service claims, call 1-833-500-2623. For repair plan billing questions, call 1-800-796-8889.

Electronic check conversion. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

Third Party Notification Program is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. *The third party is not responsible for paying the bill.* Call 1-800-251-7234 to enroll.

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CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Dec 11 2018

DATE DUE

Jan 4 2019

Page 4 of 6

AMOUNT DUE

\$235.95

www.sceg.com

How the Budget Billing Plan Works

Budget Billing is conveniently designed for you to pay the same amount each month for 12 consecutive months. Changes to the monthly Budget Billing amount may be made during the year if rate changes occur, if you add additional services to your account, or if your actual usage changes significantly.

An annual adjustment is scheduled after you have received 12 monthly bills. At this time, your Budget Billing amount is recalculated based on your actual energy charges over the previous 12 months and the projected cost of energy over the next 12 months. Your payments and charges are then reconciled. If the total of your payments is not enough to cover your actual charges for the previous year (you owe us), you will be given the option to either pay the difference from the previous year in full, or pay the new Budget Billing amount which will include the amount brought forward from the previous year as part of the new monthly payment amount. If your payments are more than your actual charges (we owe you), the credit balance will be applied toward the recalculation of your new Budget Billing amount.

Budget Billing payments must be made in full by the due date to avoid a late payment charge of 1.5% of the outstanding billed and unpaid balance and/or being removed from the Budget Billing Plan.

Please call us if you have any questions. Thank you for choosing the Budget Billing Plan.

BUDGET BILLING STATEMENT

The table below recaps your Budget Billing activity (including actual charges and Budget Billing payments) since the beginning of your current Budget Billing plan. If you have any questions, please give us a call.

Month		Electric & Gas Charges	+ Installments	+ Other Charges & Credits	=	Total Charges	- Payments/ Adjustments	=	Account Balance
Account Balance at Annual Adjustment						153.50			153.50
Jul	18	414.98	0.00	5.95		420.93	-257.95		316.48
Aug	18	195.59	0.00	5.95		201.54	-235.95		282.07
Sep	18	337.26	0.00	5.95		343.21	-235.95		389.33
Oct	18	248.93	0.00	5.95		254.88	-235.95		408.26
Nov	18	199.60	5.95	0.00		205.55	-235.95		377.86
Dec	18	299.46	5.95	0.00		305.41	0.00		683.27
Total		1,695.82	\$11.90	23.80		1,885.02	-1,201.75		

Current Account Balance \$683.27

Your Budget Billing account is scheduled for annual adjustment during the month of June 2019.

ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SCPSC - 2019-213-E - Page 32 of 61





SERVICE FOR
HECTOR D RIVAZ
825878
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

ACCOUNT NUMBER
DATE DUE
Dec 4 2018

Page 1 of 4
AMOUNT DUE
\$235.95

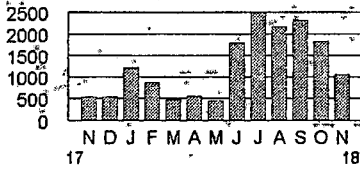
www.sceg.com

CUSTOMER SERVICE 1-800-251-7234
7:00 AM - 9:00 PM, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465
24 HOURS A DAY
Gas leaks, downed lines or power outages

NOVEMBER STATEMENT GENERATED ON:
Nov 9 2018

Electric Usage History - kWh



	Nov 17	Nov 18
kWh used	547	1057
Avg regional temp	66	64
Days in billing period	28	28
Cost	\$85.64	\$130.50

Gas Usage History - Therms



	Nov 17	Nov 18
Therms used	31	45
Avg regional temp	66	64
Days in billing period	28	28
Cost	\$55.87	\$61.55

For a complete set of tools to analyze your usage,
log on to sceg.com.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS

BUDGET BILLING SUMMARY

Previous Bill Amount	\$235.95
Payment Received: 11/05/18 THANK YOU	-235.95
Current Budget Billing Amount	230.00
Other Charges & Credits - Unregulated	5.95

Amount Due \$235.95

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.
Any remaining balance after 5:00 PM on 12/11/18 is subject to late payment charges.

CURRENT ACCOUNT BALANCE

Please refer to the Budget Billing Statement for details. \$613.81

SUMMARY OF CURRENT CHARGES

Electric Charges	\$138.05
Gas Charges	61.55
Other Charges & Credits - Unregulated	5.95
Total Current Charges	\$205.55

ACCOUNT NUMBER

DATE OF BANK DRAFT

Dec 4 2018

AMOUNT TO BE DRAFTED

\$235.95

00000009731 06 BD 313303070 E



HECTOR D RIVAZ
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

Thank you for using SCE&G's Electronic Banking Service.
Your bank draft is set up for:

Bank Of America



ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SCPSC - 2019-213-E - Page 33 of 61



www.sceg.com

CUSTOMER SERVICE

ACCOUNT NUMBER

Page 2 of 4

1-800-251-7234

STATEMENT DATE

DATE DUE

AMOUNT DUE

Nov 9 2018

Dec 4 2018

\$235.95

Payment Options

By Mail: Pay by check or money order in the enclosed envelope.

Online: Visit sceg.com to pay directly from your bank account or credit card.

By Phone: Call 1-800-450-9160, toll-free, 24 hours a day to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

Business Offices:

FLORA ST CUSTOMER SERVICE OFFICE,
1213 FLORA ST, COLUMBIA SC 29201

NORTH COLUMBIA OFFICE, 3000 HARDEN
ST, COLUMBIA SC 29203

Authorized Payment Agencies:

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

BLYTHEWOOD IGA #35, 135 B

BLYTHEWOOD RD, BLYTHEWOOD SC

WINDY MOUNTAIN, 518 BELTLINE BLVD,
COLUMBIA SC 29205

ALL SC AND NC WALMARTS

Unauthorized Payment Agencies:

Additional payment centers may exist in your area that are not SCE&G authorized payment locations. While these unauthorized locations may accept your SCE&G payment, they will charge a fee for doing so, and your payment will be delayed in reaching SCE&G.

CURRENT CHARGES

Electric Charges

RATE PLAN

008 - Residential Service

METER READING

Electric Meter read on 11/07/18 at 03:24 pm
(Next scheduled read date 12/7/18)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001557340	10/10/18 - 11/7/18	28	74746	73689	X 1	1,057

Basic Facilities Charge

10.00

First 800 kWh X \$ 0.136520

109.22

Next 257 kWh X \$ 0.131040

33.68

Renewable Energy Resources

1.00

H.4375 Decrement Rider

-23.40

Subdivision Lighting

7.55

Total Electric Charges \$138.05

Gas Charges

RATE PLAN

32V - Res Value Service

METER READING

Gas Meter read on 11/07/18 at 03:04 pm
(Next scheduled read date 12/7/18)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	USAGE (CCF)	BTU FACTOR	THERMS
000242315	10/10/18-11/07/18	28	222	178	1	44	1.0300	45

Basic Facilities Charge

10.90

Base - First 20 Therms X \$ 1.059640

21.19

Next 25 Therms X (\$ 1.059640 + \$ 0.118590 WNA)

29.46

The Billed WNA Is A Result Of Warmer Than Normal Weather

Total Gas Charges \$61.55

Other Charges & Credits - Unregulated

Your electric and/or natural gas service may not be terminated for failure to pay for the following unregulated services.

HomeServe - Sewer Line Repair Plan

5.95

Total Other Charges & Credits - Unregulated \$5.95

ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SCPS - 2019-213-E - Page 34 of 61



www.sceg.com

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Nov 9 2018

ACCOUNT NUMBER

DATE DUE

Dec 4 2018

Page 3 of 4

AMOUNT DUE

\$235.95

Our customer service department will be closed Thursday, November 22 and Friday, November 23 for Thanksgiving holiday. You can make payments and payment arrangements anytime at sceg.com. For electric and gas emergencies, call 888-333-4465.

For HomeServe service claims, call 1-833-500-2623. For repair plan billing questions, call 1-800-796-8889.

Electronic check conversion. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

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ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SCPSC - 2019-213-E - Page 35 of 61





www.sceg.com

CUSTOMER SERVICE ACCOUNT NUMBER

1-800-251-7234

STATEMENT DATE

Nov 9 2018

DATE DUE

Dec 4 2018

Page 4 of 4

AMOUNT DUE

\$235.95

How the Budget Billing Plan Works

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Please call us if you have any questions. Thank you for choosing the Budget Billing Plan.

BUDGET BILLING STATEMENT

The table below recaps your Budget Billing activity (including actual charges and Budget Billing payments) since the beginning of your current Budget Billing plan. If you have any questions, please give us a call.

Month		Electric & Gas Charges	+ Installments	Other Charges + & Credits	=	Total Charges	- Payments/ Adjustments	=	Account Balance
Account Balance at Annual Adjustment						153.50			153.50
Jul	18	414.98	0.00	5.95		420.93	-257.95		316.48
Aug	18	195.59	0.00	5.95		201.54	-235.95		282.07
Sep	18	337.26	0.00	5.95		343.21	-235.95		389.33
Oct	18	248.93	0.00	5.95		254.88	-235.95		408.26
Nov	18	199.60	5.95	0.00		205.55	0.00		613.81
Total		1,396.36	\$5.95	23.80		1,579.61	-965.80		

Current Account Balance \$613.81

Your Budget Billing account is scheduled for annual adjustment during the month of June 2019.

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SERVICE FOR
HECTOR D RIVAZ
825878
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

ACCOUNT NUMBER

Page 1 of 5

DATE DUE

Jul 6 2018

AMOUNT DUE

\$201.95

www.sceg.com

CUSTOMER SERVICE - 24 HOURS A DAY

1-800-251-7234, toll-free

EMERGENCY SERVICE - 24 HOURS A DAY

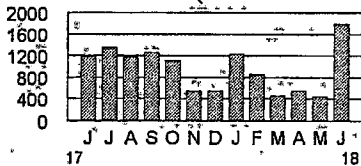
Gas leaks, downed lines or power outages

1-888-333-4465, toll-free

JUNE STATEMENT GENERATED ON:

Jun 13 2018

Electric Usage History - kWh



	Jun 17	Jun 18
kWh used	1180	1794
Avg regional temp	77	79
Days in billing period	33	32
Cost	\$177.11	\$269.54

Gas Usage History - Therms



	Jun 17	Jun 18
Therms used	11	22
Avg regional temp	77	79
Days in billing period	33	32
Cost	\$23.49	\$36.89

For a complete set of tools to analyze your usage,
log on to sceg.com.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

Budget Billing Anniversary Month

During the past 12 months, you have avoided the ups and downs of seasonal utility bills by being among the thousands of customers who budget their payments on our Budget Billing Plan. Your new Budget Billing year will begin next month. Using actual energy charges and the projected cost of energy, we have recalculated your new monthly payment amount.

Beginning next month, your new Budget Billing amount will be **\$252.00**. Please take a few moments to review your Budget Billing Annual Adjustment for details on your Budget Billing calculations.

YOUR PAYMENT THIS MONTH

Budget Billing

Current Budget Billing	\$196.00
Other Chgs & Credits - Unreg	\$5.95
Amount Due on 7/6/18	\$201.95

Payment of \$201.95 will result in a new Budget
Billing amount of \$252.00 beginning next month.

BUDGET BILLING SUMMARY

Previous Bill Amount	\$201.95
Payment Received 06/07/18 THANK YOU	-201.95
Current Budget Billing Amount	196.00
Other Charges & Credits - Unregulated	5.95
Total Amount Due	\$201.95

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.
Any remaining balance after 5:00 PM on 7/13/18 is subject to late payment charges.

CURRENT ACCOUNT BALANCE

Please refer to the Budget Billing Statement for details. **\$355.48**



ACCOUNT NUMBER

DATE OF BANK DRAFT

Jul 6 2018

AMOUNT TO BE DRAFTED

\$201.95

00000009555 06 BD 164303173 E

HECTOR D RIVAZ
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

Thank you for using SCE&G's Electronic Banking Service.
Your bank draft is set up for:

Bank Of America



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www.sceg.com

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Jun 13 2018

ACCOUNT NUMBER

DATE DUE

Jul 6 2018

Page 2 of 5

AMOUNT DUE

\$201.95

Payment Options

By Mail: Pay by check or money order in the enclosed envelope.

Online: Visit sceg.com to pay directly from your bank account or credit card.

By Phone: Call 1-800-450-9160, toll-free, 24 hours a day to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

Business Offices:

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1213 FLORA ST, COLUMBIA SC 29201

NORTH COLUMBIA OFFICE, 3000 HARDEN
ST, COLUMBIA SC 29203

Authorized Payment Agencies:

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

BLYTHEWOOD IGA #35, 135 B
BLYTHEWOOD RD, BLYTHEWOOD SC

WINDY MOUNTAIN, 518 BELTLINE BLVD,
COLUMBIA SC 29205

ALL SC AND NC WALMARTS

Unauthorized Payment Agencies:

Additional payment centers may exist in your area that are not SCE&G authorized payment locations. While these unauthorized locations may accept your SCE&G payment, they will charge a fee for doing so, and your payment will be delayed in reaching SCE&G.

SUMMARY OF CURRENT CHARGES

Electric Charges	\$277.09
Gas Charges	36.89
Other Charges & Credits - Unregulated	5.95
Total Current Charges	\$319.93

CURRENT CHARGES

Electric Charges

RATE PLAN

008 - Residential Service

METER READING

Electric Meter read on 06/11/18 at 10:38 am
(Next scheduled read date 7/11/18)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001557340	5/10/18 - 6/11/18	32	64897	63103	X 1 =	1,794
Basic Facilities Charge						10.00
First 800 kWh X \$ 0.136520						109.22
Next 994 kWh X \$ 0.150220						149.32
Renewable Energy Resources						1.00
Subdivision Lighting						7.55

Total Electric Charges \$277.09

Gas Charges

RATE PLAN

32S - Res Standard Ser

METER READING

Gas Meter read on 06/11/18 at 10:40 am
(Next scheduled read date 7/11/18)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	USAGE (CCF)	BTU FACTOR	THERMS
000242315	05/10/18 - 06/11/18	32	109	88	1	21	1.0280 =	22
Basic Facilities Charge								10.90
Base - 22 Therms X \$ 1.181250								25.99

Total Gas Charges \$36.89

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CUSTOMER SERVICE ACCOUNT NUMBER

1-800-251-7234

STATEMENT DATE

Jun 13 2018

DATE DUE

Jul 6 2018

Page 3 of 3

AMOUNT DUE

\$201.95

www.sceg.com

Other Charges & Credits - Unregulated

Your electric and/or natural gas service may not be terminated for failure to pay for the following unregulated services.

Sewer Line Repair Plan

Total Other Charges & Credits - Unregulated \$55.95

You're going to notice a new voice around here when you call SCE&G! Starting in late July, when you call from your home phone or mobile device, you'll notice a new voice and some new options. Interacting with our new voice response system will be easier and more secure than ever. Personalized choices are available to you when you call from the phone number associated with your account. We look forward to serving you!

For your convenience, your SCE&G utility and Repair Plan charges have been combined into one statement. If you have any questions regarding your Repair Plan account, please call 1-800-796-8889.

Electronic check conversion. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

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ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SCPSC - 2019-213-E - Page 39 of 61





www.sceg.com

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Jun 13 2018

DATE DUE

Jul 6 2018

Page 4 of 5

AMOUNT DUE

\$201.95

How the Budget Billing Plan Works

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Budget Billing payments must be made in full by the due date to avoid a late payment charge of 1.5% of the outstanding billed and unpaid balance and/or being removed from the Budget Billing Plan.

Please call us if you have any questions. Thank you for choosing the Budget Billing Plan.

BUDGET BILLING STATEMENT

The table below recaps your Budget Billing activity (including actual charges and Budget Billing payments) since the beginning of your current Budget Billing plan. If you have any questions, please give us a call.

Month		Electric & Gas Charges	+ Installments	+ Other Charges & Credits	= Total Charges	= Payments/ Adjustments	= Account Balance
Account Balance at Annual Adjustment						-30.04	-30.04
Jul	17	229.35	0.00	5.95	235.30	-252.95	-47.69
Aug	17	202.17	0.00	5.95	208.12	-252.95	-92.52
Sep	17	215.58	0.00	5.95	221.53	-252.95	-123.94
Oct	17	192.60	0.00	5.95	198.55	-252.95	-178.34
Nov	17	148.96	0.00	5.95	154.91	-252.95	-276.38
Dec	17	229.68	0.00	5.95	235.63	-252.95	-293.70
Jan	18	443.04	0.00	5.95	448.99	-201.95	-46.66
Feb	18	330.44	0.00	5.95	336.39	-201.95	87.78
Mar	18	209.30	0.00	5.95	215.25	-201.95	101.08
Apr	18	207.69	0.00	5.95	213.64	-201.95	112.77
May	18	118.75	0.00	5.95	124.70	-201.95	35.52
Jun	18	313.98	0.00	5.95	319.93	0.00	355.45
Total		2,841.54	\$0.00	71.40	2,912.94	-2,557.49	

Current Account Balance \$355.45

Your Budget Billing account is scheduled for annual adjustment during the month of June 2019.



BUDGET BILLING ANNUAL ADJUSTMENT

NEXT ANNIVERSARY

June 2019

Each time your Budget Billing plan is renewed, the payment amount is adjusted to reflect anticipated usage and costs over the upcoming 12 months. This recalculation is based on your actual usage over the previous 12 months and the projected cost of energy over the coming 12 months. Also, if there is a difference between what you paid over the past 12 months (total payments) and what your energy would have cost if you had not been on Budget Billing (actual charges), it is included in the payment calculation. If the total of your payments was not enough to cover your actual charges for the previous year (you owe us), you will be given the option to either pay the difference from the previous year in full, or pay the new Budget Billing amount which will include the amount brought forward from the previous year as part of the new monthly payment amount. If your payments were more than your actual charges (we owe you), the credit balance will be applied toward the recalculation of your new Budget Billing amount.

How we calculated your new Budget Billing amount

1. We projected your cost for the next 12 months by using your actual energy charges, and the projected energy cost for the next 12 months, as shown in the following table:

Projected Costs for the Next 12 months

PROJECTED COST OF ELECTRIC SERVICE

Month	kWh Used	Projected Cost
Jun 18	1794	269.54
May 18	445	71.75
Apr 18	553	86.36
Mar 18	469	74.90
Feb 18	867	128.83
Jan 18	1230	176.37
Dec 17	547	85.54
Nov 17	547	85.54
Oct 17	1117	161.57
Sep 17	1260	189.12
Aug 17	1163	174.56
Jul 17	1344	201.74

Total Projected Electric Cost \$1,705.82

PROJECTED COST OF GAS SERVICE

Month	Therms Used	Projected Cost
Jun 18	22	37.78
May 18	24	40.40
Apr 18	93	116.53
Mar 18	68	129.92
Feb 18	143	198.76
Jan 18	218	265.39
Dec 17	99	139.90
Nov 17	31	57.22
Oct 17	11	24.61
Sep 17	7	19.37
Aug 17	8	20.55
Jul 17	8	20.55

Total Projected Gas Cost \$1,070.98

2. We calculated your Total Projected Cost by adding your projected energy costs to any other regularly recurring charges you have and then we adjusted the total, based on your "Current Account Balance."

New Budget Billing Amount Calculation

Total Projected Electric Cost	\$1,705.82
Total Projected Gas Cost	1,070.98
Lighting Cost	90.60
Unpaid Balance From Last Year	153.50
Total Projected Cost	\$3,020.90

3. We then calculated your new Budget Billing amount by the following formula:

Total Projected cost / 12 months (rounded up to the next whole dollar) = \$252.00

New Budget Billing Amount

\$252.00

Pay \$201.95 this month, and your *new* Budget Billing Amount *beginning next month* will be \$252.00.





SERVICE FOR
HECTOR D RIVAZ
825878
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

ACCOUNT NUMBER

Page 1 of 1

DATE DUE

Aug 7 2018

AMOUNT DUE

\$257.95

www.sceg.com

CUSTOMER SERVICE - 24 HOURS A DAY

1-800-251-7234, toll-free

EMERGENCY SERVICE - 24 HOURS A DAY

Gas leaks, downed lines or power outages

1-888-333-4465, toll-free

JULY STATEMENT GENERATED ON:

Jul 13 2018

BUDGET BILLING SUMMARY

Previous Bill Amount

\$201.95

Payment Received 07/09/18 THANK YOU

\$201.95

Current Budget Billing Amount

252.95

Other Charges & Credits - Unregulated

5.95

Amount Due \$257.95

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.
Any remaining balance after 5:00 PM on 8/14/18 is subject to late payment charges.

CURRENT ACCOUNT BALANCE

Please refer to the Budget Billing Statement for details.

\$574.95

SUMMARY OF CURRENT CHARGES

Electric Charges

\$381.64

Gas Charges

33.34

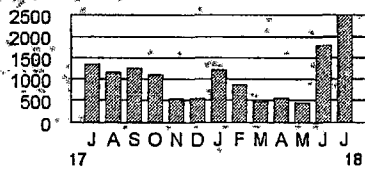
Other Charges & Credits - Unregulated

5.95

Total Current Charges

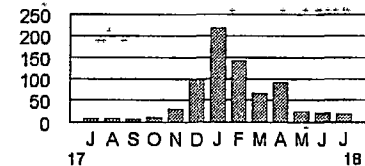
\$420.93

Electric Usage History - kWh



	Jul 17	Jul 18
kWh used	1344	2490
Avg regional temp	82	84
Days in billing period	29	30
Cost	\$201.74	\$374.09

Gas Usage History - Therms



	Jul 17	Jul 18
Therms used	8	19
Avg regional temp	82	84
Days in billing period	29	30
Cost	\$20.06	\$33.34

For a complete set of tools to analyze your usage,
log on to sceg.com.



You're going to notice a new voice around here when you call SCE&G! Starting in late July, when you call from your home phone or mobile device, you'll notice a new voice and some new options. Interacting with our new voice response system will be easier and more secure than ever. Personalized choices are available to you when you call from the phone number associated with your account. We look forward to serving you!

PLEASE KEEP THIS PORTION FOR YOUR RECORDS

ACCOUNT NUMBER

DATE OF BANK DRAFT

Aug 7 2018

AMOUNT TO BE DRAFTED

\$257.95



HECTOR D RIVAZ
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

Thank you for using SCE&G's Electronic Banking Service.
Your bank draft is set up for:
Bank Of America



ACCEPTED FOR PROCESSING 2019 JUL 3 7:31 AM SPCSC - 2019-213-E - Page 42 of 61



www.sceg.com

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Jul 13 2018

ACCOUNT NUMBER

DATE DUE

Aug 7 2018

Page 2 of 4

AMOUNT DUE

\$257.95

Payment Options

By Mail: Pay by check or money order in the enclosed envelope.

Online: Visit sceg.com to pay directly from your bank account or credit card.

By Phone: Call 1-800-450-9160, toll-free, 24 hours a day to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

Business Offices:

FLORA ST CUSTOMER SERVICE OFFICE,
1213 FLORA ST, COLUMBIA SC 29201

NORTH COLUMBIA OFFICE, 3000 HARDEN
ST, COLUMBIA SC 29203

Authorized Payment Agencies:

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

BLYTHEWOOD IGA #35, 135 B
BLYTHEWOOD RD, BLYTHEWOOD SC

WINDY MOUNTAIN, 518 BELTLINE BLVD,
COLUMBIA SC 29205

ALL SC AND NC WALMARTS

Unauthorized Payment Agencies:

Additional payment centers may exist in your area that are not SCE&G authorized payment locations. While these unauthorized locations may accept your SCE&G payment, they will charge a fee for doing so, and your payment will be delayed in reaching SCE&G.

CURRENT CHARGES

Electric Charges

RATE PLAN

008 - Residential Service

METER READING

Electric Meter read on 07/11/18 at 10:21 am
(Next scheduled read date 8/10/18)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001557340	6/11/18 - 7/11/18	30	67387	64897	X	2,490

Basic Facilities Charge

10.00

First 800 kWh X \$ 0.136520

109.22

Next 1,690 kWh X \$ 0.150220

253.87

Renewable Energy Resources

1.00

Subdivision Lighting

7.55

Total Electric Charges \$381.64

Gas Charges

RATE PLAN

32S - Res Standard Ser

METER READING

Gas Meter read on 07/11/18 at 10:22 am
(Next scheduled read date 8/10/18)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	USAGE (CCF)	BTU FACTOR	THERMS
000242315	06/11/18 - 07/11/18	30	128	109	1	19	1.0260 =	19

Basic Facilities Charge

10.90

Base - 19 Therms X \$ 1.181250

22.44

Total Gas Charges \$33.34

Other Charges & Credits - Unregulated

Your electric and/or natural gas service may not be terminated for failure to pay for the following unregulated services.

Sewer Line Repair Plan

5.95

Total Other Charges & Credits - Unregulated \$5.95

ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SCPSC - 2019-213-E - Page 43 of 61



www.sceg.com

CUSTOMER SERVICE
1-800-251-7234
STATEMENT DATE
Jul 13 2018

ACCOUNT NUMBER

Aug 7 2018

Page 4 of 4
AMOUNT DUE
\$257.95

How the Budget Billing Plan Works

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BUDGET BILLING STATEMENT

The table below recaps your Budget Billing activity (including actual charges and Budget Billing payments) since the beginning of your current Budget Billing plan. If you have any questions, please give us a call.

Month	Electric & Gas Charges	+ Installments	+ Other Charges & Credits	= Total Charges	- Payments/Adjustments	= Account Balance
Account Balance at Annual Adjustment				153.50		153.50
Jul 18	414.98	0.00	5.95	420.93	0.00	574.43
Total	414.98	\$0.00	5.95	574.43	0.00	

Current Account Balance \$574.43

Your Budget Billing account is scheduled for annual adjustment during the month of June 2019.





CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Jul 13 2018

ACCOUNT NUMBER

DATE DUE

Aug 7 2018

Page 3 of 4

AMOUNT DUE

\$257.95

www.sceg.com

Now is the perfect time to get a FREE Home Energy Check-up from SCE&G. A \$250 value, the personalized in-home energy consultation includes a free light bulb kit. Sign-up today at www.sceg.com/homecheckup.

For your convenience, your SCE&G utility and Repair Plan charges have been combined into one statement. If you have any questions regarding your Repair Plan account, please call 1-800-796-8889.

Electronic check conversion. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

Third Party Notification Program is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. ***The third party is not responsible for paying the bill.*** Call 1-800-251-7234 to enroll.

ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SCPSC - 2019-213-E - Page 45 of 61





SERVICE FOR
HECTOR D RIVAZ
825878
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

ACCOUNT NUMBER
DATE DUE
Jun 6 2018
Page 1 of 4
AMOUNT DUE
\$201.95

www.sceg.com

CUSTOMER SERVICE - 24 HOURS A DAY

1-800-251-7234, toll-free

EMERGENCY SERVICE - 24 HOURS A DAY

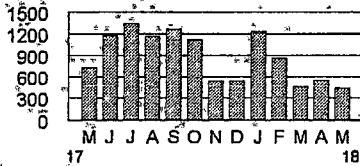
Gas leaks, downed lines or power outages

1-888-333-4465, toll-free

MAY STATEMENT GENERATED ON:

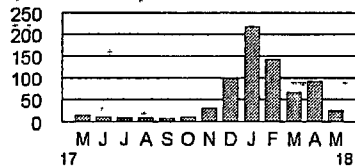
May 14 2018

Electric Usage History - kWh



	May 17	May 18
kWh used	737	445
Avg regional temp	70	66
Days in billing period	33	30
Cost	\$111.47	\$71.75

Gas Usage History - Therms



	May 17	May 18
Therms used	13	24
Avg regional temp	70	66
Days in billing period	33	30
Cost	\$25.78	\$39.45

For a complete set of tools to analyze your usage,
log on to sceg.com.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS

BUDGET BILLING SUMMARY

Previous Bill Amount	\$201.95
Payment Received 05/08/18 THANK YOU	-201.95
Current Budget Billing Amount	196.00
Other Charges & Credits - Unregulated	5.95
Amount Due	\$201.95

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.
Any remaining balance after 5:00 PM on 6/13/18 is subject to late payment charges.

CURRENT ACCOUNT BALANCE

Please refer to the Budget Billing Statement for details.

\$237.47

SUMMARY OF CURRENT CHARGES

Electric Charges	\$79.30
Gas Charges	39.45
Other Charges & Credits - Unregulated	5.95
Total Current Charges	\$124.70

CURRENT CHARGES

Electric Charges

RATE PLAN

008 - Residential Service

METER READING

Electric Meter read on 05/10/18 at 10:39 am
(Next scheduled read date 6/11/18)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001557340	4/10/18 - 5/10/18	30	63103	62658	X 1 =	445
Basic Facilities Charge						10.00
445 kWh X \$ 0.136520						60.79
Renewable Energy Resources						1.00
Subdivision Lighting						7.55
Total Electric Charges						\$79.30



00000009574 06 BD 134303178 E



HECTOR D RIVAZ
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

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Bank Of America



ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SCPSC - 2019-213-E Page 46 of 61



www.sceg.com

CUSTOMER SERVICE 1-800-251-7234
STATEMENT DATE May 14 2018
ACCOUNT NUMBER
DATE DUE Jun 6 2018
AMOUNT DUE \$201.95
Page 2 of 4

Payment Options

By Mail: Pay by check or money order in the enclosed envelope.

Online: Visit sceg.com to pay directly from your bank account or credit card.

By Phone: Call 1-800-450-9160, toll-free, 24 hours a day to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

Business Offices:

FLORA ST CUSTOMER SERVICE OFFICE,
1213 FLORA ST, COLUMBIA SC 29201

NORTH COLUMBIA OFFICE, 3000 HARDEN
ST, COLUMBIA SC 29203

Authorized Payment Agencies:

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BLYTHEWOOD IGA #35, 135 B
BLYTHEWOOD RD, BLYTHEWOOD SC

WINDY MOUNTAIN, 518 BELTLINE BLVD,
COLUMBIA SC 29205

ALL SC AND NC WALMARTS

Unauthorized Payment Agencies:

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Gas Charges

RATE PLAN
325 Res Standard Ser

METER READING
Gas Meter read on 05/10/18 at 10:42 am
(Next scheduled read date 6/11/18)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	USAGE (CCF)	BTU FACTOR	THERMS
000242315	04/10/18 - 05/10/18	30	88	65	1	23	1.0300 =	24
Basic Facilities Charge								10.90
Base - 24 Therms X \$ 1.189380								28.55
Total Gas Charges								\$39.45

Other Charges & Credits - Unregulated

Your electric and/or natural gas service may not be terminated for failure to pay for the following unregulated services.

Sewer Line Repair Plan	5.95
Total Other Charges & Credits - Unregulated	\$5.95

Excess Flow Valves (EFVs) are designed to shut off the flow of natural gas automatically if the service line that runs from SCE&G's system to your meter breaks (e.g., excavation damage), thereby lessening the possibility of injury or property damage. An EFV is not required for the normal, safe operation of your service, but at your request, SCE&G will install one on your service line at a mutually agreeable date provided that the load does not exceed 1,000 standard cubic feet per hour and that certain conditions in 49 C.F.R. 192.383(c) are not present. If you request an EFV, the cost to have an EFV installed on your existing service generally ranges from \$500 to \$2,500, which would cover the costs of installation, maintenance, and any future replacement. For more information, call 1-800-251-7234 or visit sceg.com/gassafety for more information.

For your convenience, your SCE&G utility and Repair Plan charges have been combined into one statement. If you have any questions regarding your Repair Plan account, please call 1-800-796-8889.



CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

May 14 2018

ACCOUNT NUMBER

DATE DUE

Jun 6 2018

Page 3 of 4

AMOUNT DUE

\$201.95

www.sceg.com

Electronic check conversion. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

Third Party Notification Program is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. ***The third party is not responsible for paying the bill.*** Call 1-800-251-7234 to enroll.

ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SCPSC - 2019-213-E - Page 48 of 61





www.sceg.com

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

May 14 2018

ACCOUNT NUMBER

DATE DUE

Jun 6 2018

Page 4 of 4

AMOUNT DUE

\$201.95

How the Budget Billing Plan Works

Budget Billing is conveniently designed for you to pay the same amount each month for 12 consecutive months. Changes to the monthly Budget Billing amount may be made during the year if rate changes occur, if you add additional services to your account, or if your actual usage changes significantly.

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Please call us if you have any questions. Thank you for choosing the Budget Billing Plan.

BUDGET BILLING STATEMENT

The table below recaps your Budget Billing activity (including actual charges and Budget Billing payments) since the beginning of your current Budget Billing plan. If you have any questions, please give us a call.

Month		Electric & Gas Charges	+ Installments	+ Other Charges & Credits	= Total Charges	- Payments/ Adjustments	= Account Balance
Account Balance at Annual Adjustment						-30.04	-30.04
Jul	17	229.35	0.00	5.95	235.30	-252.95	-47.69
Aug	17	202.17	0.00	5.95	208.12	-252.95	-92.52
Sep	17	215.58	0.00	5.95	221.53	-252.95	-123.94
Oct	17	192.60	0.00	5.95	198.55	-252.95	-178.34
Nov	17	148.96	0.00	5.95	154.91	-252.95	-276.38
Dec	17	229.68	0.00	5.95	235.63	-252.95	-293.70
Jan	18	443.04	0.00	5.95	448.99	-201.95	-46.66
Feb	18	330.44	0.00	5.95	336.39	-201.95	87.78
Mar	18	209.30	0.00	5.95	215.25	-201.95	101.08
Apr	18	207.69	0.00	5.95	213.64	-201.95	112.77
May	18	118.75	0.00	5.95	124.70	0.00	237.47
Total		2,527.56	\$0.00	65.45	2,593.01	-2,355.54	

Current Account Balance \$237.47

Your Budget Billing account is scheduled for annual adjustment during the month of June 2018.





www.sceg.com

CUSTOMER SERVICE

ACCOUNT NUMBER

Page 2 of 4

1-800-251-7234

STATEMENT DATE

DATE DUE

AMOUNT DUE

Apr 12 2018

May 7 2018

\$201.95

Payment Options

By Mail: Pay by check or money order in the enclosed envelope.

Online: Visit sceg.com to pay directly from your bank account or credit card.

By Phone: Call 1-800-450-9160, toll-free, 24 hours a day to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

Business Offices:

FLORA ST. CUSTOMER SERVICE OFFICE,
1213 FLORA ST. COLUMBIA SC 29201

NORTH COLUMBIA OFFICE, 3000 HARDEN
ST. COLUMBIA SC 29203

Authorized Payment Agencies:

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

BLYTHEWOOD IGA #35, 135 B
BLYTHEWOOD RD, BLYTHEWOOD SC

WINDY MOUNTAIN, 518 BELTLINE BLVD,
COLUMBIA SC 29205

ALL SC AND NC WALMARTS

Unauthorized Payment Agencies:

Additional payment centers may exist in your area that are not SCE&G authorized payment locations. While these unauthorized locations may accept your SCE&G payment, they will charge a fee for doing so, and your payment will be delayed in reaching SCE&G.

Gas Charges

RATE PLAN

32S - Res Standard Ser

METER READING

Gas Meter read on 04/10/18 at 12:40 pm
(Next scheduled read date 5/10/18)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	USAGE (CCF)	BTU FACTOR	THERMS
000242315	03/09/18 - 04/10/18	32	65	9975	1	90	1.0300	93

Basic Facilities Charge

10.90

Base - First 9 Therms X \$ 1.189380

10.70

Next 84 Therms X (\$ 1.189380 - \$ 0.092010 WNA)

92.18

The Billed WNA Is A Result Of Colder Than Normal Weather

Total Gas Charges \$113.78

Other Charges & Credits - Unregulated

Your electric and/or natural gas service may not be terminated for failure to pay for the following unregulated services.

Sewer Line Repair Plan

5.95

Total Other Charges & Credits - Unregulated \$5.95

For your convenience, your SCE&G utility and Repair Plan charges have been combined into one statement. If you have any questions regarding your Repair Plan account, please call 1-800-796-8889.

Electronic check conversion. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.



SERVICE FOR
HECTOR D RIVAZ
825878
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

DATE DUE
May 7 2018

Page 1 of 1
AMOUNT DUE
\$201.95

www.sceg.com

CUSTOMER SERVICE - 24 HOURS A DAY

1-800-251-7234, toll-free

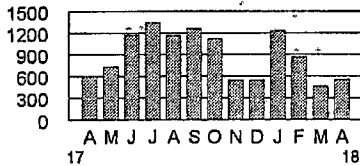
EMERGENCY SERVICE - 24 HOURS A DAY

Gas leaks, downed lines or power outages

1-888-333-4465, toll-free

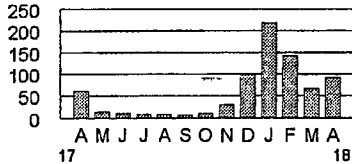
APRIL STATEMENT GENERATED ON:
Apr 12 2018

Electric Usage History - kWh



	Apr 17	Apr 18
kWh used	604	553
Avg regional temp	60	56
Days in billing period	28	32
Cost	\$93.09	\$86.36

Gas Usage History - Therms



	Apr 17	Apr 18
Therms used	61	93
Avg regional temp	60	56
Days in billing period	28	32
Cost	\$82.37	\$113.78

For a complete set of tools to analyze your usage,
log on to sceg.com.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS

BUDGET BILLING SUMMARY

Previous Bill Amount
Payment Received 04/06/18 THANK YOU
Current Budget Billing Amount
Other Charges & Credits - Unregulated

\$201.95
-201.95
196.00
5.95

Amount Due \$201.95

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.
Any remaining balance after 5:00 PM on 5/14/18 is subject to late payment charges.

CURRENT ACCOUNT BALANCE

Please refer to the Budget Billing Statement for details.

\$314.74

SUMMARY OF CURRENT CHARGES

Electric Charges
Gas Charges
Other Charges & Credits - Unregulated
Total Current Charges

\$93.91
113.78
5.95
\$213.64

CURRENT CHARGES

Electric Charges

RATE PLAN
008 - Residential Service

METER READING
Electric Meter read on 04/10/18 at 12:40 pm
(Next scheduled read date 5/10/18)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001557340	3/9/18 - 4/10/18	32	62658	62105	X 1 =	553
Basic Facilities Charge						10.00
553 kWh X \$ 0.136440						75.45
Renewable Energy Resources						0.10
Subdivision Lighting						7.98

Total Electric Charges \$93.91

ACCOUNT NUMBER

DATE OF BANK DRAFT

May 7 2018

AMOUNT TO BE DRAFTED

\$201.95



00000009516 06 BD 102303195 E

HECTOR D RIVAZ
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

Thank you for using SCE&G's Electronic Banking Service.
Your bank draft is set up for:

Bank Of America





www.sceg.com

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Apr 12 2018

DATE DUE

May 7 2018

Page 4 of 4

AMOUNT DUE

\$201.95

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BUDGET BILLING STATEMENT

The table below recaps your Budget Billing activity (including actual charges and Budget Billing payments) since the beginning of your current Budget Billing plan. If you have any questions, please give us a call.

Month		Electric & Gas Charges	+ Installments	+ Other Charges & Credits	= Total Charges	- Payments/Adjustments	= Account Balance
Account Balance at Annual Adjustment						-30.04	-30.04
Jul	17	229.35	0.00	5.95	235.30	-252.95	-17.69
Aug	17	202.17	0.00	5.95	208.12	-252.95	-144.83
Sep	17	215.58	0.00	5.95	221.53	-252.95	-131.40
Oct	17	192.60	0.00	5.95	198.55	-252.95	-154.40
Nov	17	148.96	0.00	5.95	154.91	-252.95	-198.04
Dec	17	229.68	0.00	5.95	235.63	-252.95	-17.32
Jan	18	443.04	0.00	5.95	448.99	-201.95	-248.96
Feb	18	330.44	0.00	5.95	336.39	-201.95	-135.56
Mar	18	289.30	0.00	5.95	295.25	-201.95	-96.70
Apr	18	207.69	0.00	5.95	213.64	0.00	314.72
Total		2,408.81	\$0.00	59.50	2,468.31	-2,153.59	

Current Account Balance \$314.72

Your Budget Billing account is scheduled for annual adjustment during the month of June 2018.

ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SCPSC - 2019-213-E - Page 52 of 61





www.sceg.com

CUSTOMER SERVICE - ACCOUNT NUMBER

1-800-251-7234

STATEMENT DATE

Apr 12 2018

DATE DUE

May 7 2018

Page 3 of 4

AMOUNT DUE

\$201.95

Third Party Notification Program is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. *The third party is not responsible for paying the bill.* Call 1-800-251-7234 to enroll.

ACCEPTED FOR PROCESSING - 2019 July 3 7:21 AM - SCPSC - 2019-213-E - Page 53 of 61





SERVICE FOR
HECTOR D RIVAZ
825878
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

ACCOUNT NUMBER

Page 1 of 4

DATE DUE
Sep 5 2018

AMOUNT DUE
\$235.95

www.sceg.com

CUSTOMER SERVICE - 24 HOURS A DAY

1-800-251-7234, toll-free

EMERGENCY SERVICE - 24 HOURS A DAY

Gas leaks, downed lines or power outages

1-888-333-4465, toll-free

AUGUST STATEMENT GENERATED ON:

Aug 14 2018

BUDGET BILLING SUMMARY

Previous Bill Amount

\$257.95

Payment Received 08/08/18 THANK YOU

-257.95

Current Budget Billing Amount

230.08

Other Charges & Credits - Unregulated

5.95

Amount Due \$235.95

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.
Any remaining balance after 5:00 P.M. on 9/12/18 is subject to late payment charges.

CURRENT ACCOUNT BALANCE

Please refer to the Budget Billing Statement for details.

\$518.05

SUMMARY OF CURRENT CHARGES

Electric Charges

\$283.13

Gas Charges

33.34

Billing Charges & Credits

-120.88

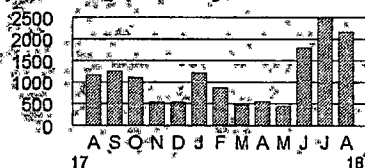
Other Charges & Credits - Unregulated

5.95

Total Current Charges

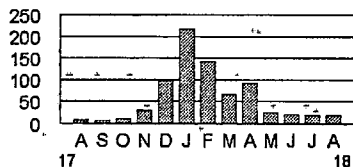
\$201.54

Electric Usage History - kWh



	Aug 17	Aug 18
kWh used	1163	2162
Avg regional temp	82	83
Days in billing period	30	30
Cost	\$174.56	\$275.58

Gas Usage History - Therms



	Aug 17	Aug 18
Therms used	8	19
Avg regional temp	82	83
Days in billing period	30	30
Cost	\$20.06	\$33.34

For a complete set of tools to analyze your usage,
log on to sceg.com.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.



ACCOUNT NUMBER

DATE OF BANK DRAFT
Sep 5 2018

AMOUNT TO BE DRAFTED
\$235.95

00000009740 06 BD 226303060 E



HECTOR D RIVAZ
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

Thank you for using SCE&G's Electronic Banking Service.
Your bank draft is set up for:
Bank Of America



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www.sceg.com

CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Aug 14 2018

DATE DUE

Sep 5 2018

Page 2 of 4

AMOUNT DUE

\$235.95

Payment Options

By Mail: Pay by check or money order in the enclosed envelope.

Online: Visit sceg.com to pay directly from your bank account or credit card.

By Phone: Call 1-800-450-9160, toll-free, 24 hours a day to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

Business Offices:

FLORA ST CUSTOMER SERVICE OFFICE,
1213 FLORA ST, COLUMBIA SC 29201

NORTH COLUMBIA OFFICE, 3000 HARDEN
ST, COLUMBIA SC 29203

Authorized Payment Agencies:

Visit an authorized payment location near you to pay in person. There is no fee associated with service at an authorized payment location.

BLYTHEWOOD IGA #35, 135 B
BLYTHEWOOD RD, BLYTHEWOOD SC

WINDY MOUNTAIN, 518 BELTLINE BLVD,
COLUMBIA SC 29205

ALL SC AND NC WALMARTS

Unauthorized Payment Agencies:

Additional payment centers may exist in your area that are not SCE&G authorized payment locations. While these unauthorized locations may accept your SCE&G payment, they will charge a fee for doing so, and your payment will be delayed in reaching SCE&G.

CURRENT CHARGES

Electric Charges

RATE PLAN

008 - Residential Service

METER READING

Electric Meter read on 08/10/18 at 10:39 am,
(Next scheduled read date 9/10/18)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001557340	7/11/18 - 8/10/18	30	69549	67387	X 1 =	2,162

Basic Facilities Charge

First 800 kWh X \$ 0.136520

Next 1,362 kWh X \$ 0.150220

Renewable Energy Resources

H.4375 Decrement Rider

Subdivision Lighting

Total Electric Charges \$283.13

Gas Charges

RATE PLAN

32S - Res Standard Ser

METER READING

Gas Meter read on 08/10/18 at 10:42 am
(Next scheduled read date 9/10/18)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	USAGE (CCF)	BTU FACTOR	THERMS
000242315	07/11/18 - 08/10/18	30	146	128	1	18	1.0290 =	19

Basic Facilities Charge

Base - 19 Therms X \$ 1.181250

Total Gas Charges \$33.34

Billing Charges & Credits

H. 4375 One-time Bill Credit - Prior Months

Total Billing Charges & Credits -\$120.88

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CUSTOMER SERVICE . . . ACCOUNT NUMBER

1-800-251-7234

Page 3 of 4

STATEMENT DATE

DATE DUE

Aug 14 2018

Sep 5 2018

AMOUNT DUE

\$235.95

www.sceg.com

Other Charges & Credits - Unregulated

Your electric and/or natural gas service may not be terminated for failure to pay for the following unregulated services.

Sewer Line Repair Plan**Total Other Charges & Credits - Unregulated** 5.86**H.4375 Decrement Rider**

In response to legislation passed by South Carolina lawmakers in late June, the Public Service Commission of South Carolina (PSC) ordered SCE&G to temporarily remove from retail electric rates the increases associated with the Base Load Review Act (BLRA) after 2010. This temporary reduction (also known as a decrement rider) of approximately 15 percent is being reflected on customer bills issued on and after Aug. 7, 2018, and will be effective through December 2018, or earlier if the PSC issues approval in the company's filing to merge with Dominion Energy. August bills also include a one-time bill credit for BLRA-related electric charges collected during April, May, June, and July 2018.

For more information, please visit our webpage at sceg.com/billchanges.

Budget Billing Update Related to H.4375 Adjustment

Your Budget Billing monthly payment amount has been decreased by 15% of the electric portion of your Budget Billing amount. This adjusted amount will be in effect until your account goes through its next review period or anniversary, whichever occurs first. At that time, an additional adjustment may be necessary to help prevent a large balance from accumulating.

For your convenience, your SCE&G utility and Repair Plan charges have been combined into one statement. If you have any questions regarding your Repair Plan account, please call 1-800-796-8889.

Electronic check conversion. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

Third Party Notification Program is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. ***The third party is not responsible for paying the bill.*** Call 1-800-251-7234 to enroll.

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www.sceg.com

CUSTOMER SERVICE
1-800-251-7234
STATEMENT DATE
Aug 14 2018

ACCOUNT NUMBER
DATE
Sep 5 2018

Page 4 of 4
AMOUNT DUE
\$235.95

How the Budget Billing Plan Works

Budget Billing is conveniently designed for you to pay the same amount each month for 12 consecutive months. Changes to the monthly Budget Billing amount may be made during the year if rate changes occur, if you add additional services to your account, or if your actual usage changes significantly.

An annual adjustment is scheduled after you have received 12 monthly bills. At this time, your Budget Billing amount is recalculated based on your actual energy charges over the previous 12 months and the projected cost of energy over the next 12 months. Your payments and charges are then reconciled. If the total of your payments is not enough to cover your actual charges for the previous year (you owe us), you will be given the option to either pay the difference from the previous year in full, or pay the new Budget Billing amount which will include the amount brought forward from the previous year as part of the new monthly payment amount. If your payments are more than your actual charges (we owe you), the credit balance will be applied toward the recalculation of your new Budget Billing amount.

Budget Billing payments must be made in full by the due date to avoid a late payment charge of 1.5% of the outstanding billed and unpaid balance and/or being removed from the Budget Billing Plan.

Please call us if you have any questions. Thank you for choosing the Budget Billing Plan.

BUDGET BILLING STATEMENT

The table below recaps your Budget Billing activity (including actual charges and Budget Billing payments) since the beginning of your current Budget Billing plan. If you have any questions, please give us a call.

Month		Electric & Gas Charges	+ Installments	+ Other Charges & Credits	=	Total Charges	- Payments/ Adjustments	= Account Balance
Account Balance at Annual Adjustment						153.50		153.50
Jul	18	414.98	0.00	5.95		420.93	-257.95	162.98
Aug	18	195.59	0.00	5.95		201.54	0.00	364.52
Total		610.57	\$0.00	11.90		775.97	-257.95	

Current Account Balance \$518.02

Your Budget Billing account is scheduled for annual adjustment during the month of June 2019.





CUSTOMER SERVICE ACCOUNT NUMBER

Page 4 of 4

1-800-251-7234

STATEMENT DATE

DATE DUE

AMOUNT DUE

Oct 12 2018

Nov 2 2018

\$235.95

www.sceg.com

How the Budget Billing Plan Works

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Account Balance at Annual Adjustment					153.50		153.50
Jul	18	414.98	0.00	5.95	420.93	-257.95	316.48
Aug	18	195.59	0.00	5.95	201.54	-235.95	282.07
Sep	18	337.26	0.00	5.95	343.21	-235.95	389.33
Oct	18	248.93	0.00	5.95	254.88	0.00	644.21
Total		1,196.76	\$0.00	23.80	1,374.06	-729.85	

Current Account Balance \$644.21

Your Budget Billing account is scheduled for annual adjustment during the month of June 2019.

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CUSTOMER SERVICE

1-800-251-7234

STATEMENT DATE

Oct 12 2018

ACCOUNT NUMBER

DATE DUE

Nov 2 2018

Page 3 of 4

AMOUNT DUE

\$235.95

For your convenience, your SCE&G utility and Repair Plan charges have been combined into one statement. If you have any questions regarding your Repair Plan account, please call 1-800-796-8889.

Electronic check conversion. When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

Third Party Notification Program is a safety net that allows others to be aware of a situation that may affect your energy service, especially during extreme weather conditions. This program gives you the option of naming another person (such as a friend, relative, neighbor, clergy or social agency) to receive a copy of any disconnection notice sent to you. *The third party is not responsible for paying the bill.* Call 1-800-251-7234 to enroll.

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CUSTOMER SERVICE

Page 2 of 4

1-800-251-7234

STATEMENT DATE

DATE DUE

AMOUNT DUE

Oct 12 2018

Nov 2 2018

\$235.95

www.sceg.com

Payment Options

By Mail: Pay by check or money order in the enclosed envelope.

Online: Visit sceg.com to pay directly from your bank account or credit card.

By Phone: Call 1-800-450-9160, toll-free, 24 hours a day to pay using your credit card, debit card or directly from your bank account. There is a fee of \$3.50 per transaction that BillMatrix receives for providing this service. Additional limitations may apply.

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NORTH COLUMBIA OFFICE, 3000 HARDEN
ST, COLUMBIA SC 29203

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BLYTHEWOOD RD, BLYTHEWOOD SC

WINDY MOUNTAIN, 518 BELTLINE BLVD,
COLUMBIA SC 29205

ALL SC AND NC WALMARTS

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CURRENT CHARGES**Electric Charges****RATE PLAN**

008 - Residential Service

METER READING

Electric Meter read on 10/10/18 at 09:43 am
(Next scheduled read date 11/7/18)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	KWH
001557340	9/10/18 - 10/10/18	30	73689	74865	X 1 =	1182

Basic Facilities Charge

First 800 kWh X \$ 0.136520

Next 1,024 kWh X \$ 0.131040

Renewable Energy Resources

H.4375 Decrement Rider

Subdivision Lighting

Total Electric Charges \$222.67**Gas Charges****RATE PLAN**

32S - Res Standard Ser

METER READING

Gas Meter read on 10/10/18 at 09:47 am
(Next scheduled read date 11/7/18)

METER NO.	BILLING PERIOD	DAYS	CURRENT	PREVIOUS	CONSTANT	USAGE (CCF)	BTU FACTOR	THERMS
000242315	09/10/18 - 10/10/18	30	178	165	1	13	1.0290 =	15.36

Basic Facilities Charge

Base - 13 Therms X \$ 1.181250

Total Gas Charges \$26.26**Other Charges & Credits - Unregulated**

Your electric and/or natural gas service may not be terminated for failure to pay for the following unregulated services.

Sewer Line Repair Plan

Total Other Charges & Credits - Unregulated \$5.96ACCEPTED FOR PROCESSING 10/20/18 10:21 AM
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SERVICE FOR
HECTOR D RIVAZ
825878
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

ACCOUNT NUMBER

Page 1 of 4

DATE DUE
Nov 2 2018

AMOUNT DUE
\$235.95

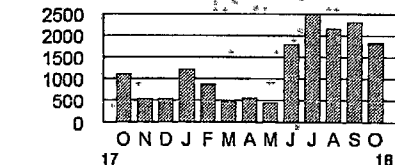
www.sceg.com

CUSTOMER SERVICE 1-800-251-7234
7:00 AM - 9:00 PM, Monday - Friday

EMERGENCY SERVICE 1-888-333-4465
24 HOURS A DAY
Gas leaks, downed lines or power outages

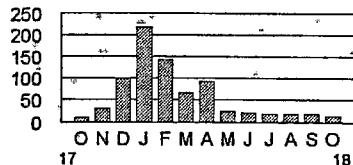
OCTOBER STATEMENT GENERATED ON:
Oct 12 2018

Electric Usage History - kWh



	Oct 17	Oct 18
kWh used	1117	1824
Avg regional temp	77	80
Days in billing period	32	30
Cost	\$161.57	\$215.12

Gas Usage History - Therms



	Oct 17	Oct 18
Therms used	11	13
Avg regional temp	77	80
Days in billing period	32	30
Cost	\$24.03	\$26.26

For a complete set of tools to analyze your usage,
log on to sceg.com.

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

BUDGET BILLING SUMMARY

Previous Bill Amount	\$235.95
Payment Received 10/08/18 THANK YOU	-235.95
Current Budget Billing Amount	230.00
Other Charges & Credits - Unregulated	5.95
Amount Due	\$235.95

A late payment charge of 1.5% may be added to any balance remaining 25 days after billing.
Any remaining balance after 5:00 PM on 11/9/18 is subject to late payment charges.

CURRENT ACCOUNT BALANCE

Please refer to the Budget Billing Statement for details.

\$644.21

SUMMARY OF CURRENT CHARGES

Electric Charges	\$222.67
Gas Charges	26.26
Other Charges & Credits - Unregulated	5.95
Total Current Charges	\$254.88



00000009708 06 BD 285303062 E



HECTOR D RIVAZ
416 BRICKINGHAM WAY
COLUMBIA SC 29229-9533

ACCOUNT NUMBER

DATE OF BANK DRAFT
Nov 2 2018

AMOUNT TO BE DRAFTED
\$235.95

Thank you for using SCE&G's Electronic Banking Service.
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Bank Of America



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